

THE PORTLAND PRACTICE
STATEMENT OF INTENT FOR OFFERING AND PROMOTING PATIENT ONLINE SERVICES

New contractual requirements came into force from 1st April 2014 requiring that GP practices should make available a statement of intent in relation to the following IT developments:-

1. Referral Management
2. Electronic Appointment Booking
3. On line Booking of repeat prescriptions
4. Summary Care Record
5. GP2GP transfers
6. Patient Access to records.

Please find below details of the practice stance with regards to these developments:-

- Referral management

All practices must include the NHS Number as the primary identifier in all NHS clinical correspondence issued by the practice.

- Electronic appointment booking

This practice currently offers the facility for all patients who wish to book, view, amend, cancel and print appointments online.

- Online booking of repeat prescriptions

This practice currently offers the facility for all patients who wish to order online, view and print a list of their repeat prescriptions or medicines and appliances.

- Interoperable records/Summary Care Record.

Practices are required to enable successful automated uploads of any changes to a patient's summary information, at least on a daily basis to the Summary Care record.

Having your Summary Care Record available will help anyone treating you without your full medical record. They will have access to information about any medication you may be taking and any drugs that you have a recorded allergy or sensitivity to.

The Portland Practice is already live with SCR. However, if you do not want your medical records to be available in this way then you will need to let us know so that we can update your record. You can do this via the 'opt out form' or on our website www.portlandpractice.co.uk

- GP2GP record transfers

There is a contractual requirement to utilise the GP2GP facility for the transfer of patient records between practices, when a patient registers or de-registers.

It is very important that you are registered with a doctor at all times. If you leave your GP and register with a new GP, your medical records will be removed from your previous doctor and forwarded on to your new GP via NHS England. It can take several weeks for your paper records to reach your new surgery. With GP to GP record transfers, your electronic record is transferred to your new practice much sooner.

The Portland Practice confirms that GP2GP transfers are already active and we send and receive patient records via this system.

- Patient access to their GP record

Practices are required to promote and offer the facility for patients to view online, export or print any summary of information from their records relating to medications, allergies, adverse reactions and any other items/date such as 'additional' record elements which has been agreed between the contractor and the patient.

Our computer supplier InPS has not yet made our system compliant for you to access information on line from your medical record, but we are working closely with them to achieve this functionality by 31st March 2015.